

MRITUNJAY SINGH

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SUMMARY

Experienced quality and food safety professional with over 14 years of experience in Food Processing, Food Retail-Distribution & Pest Management. Excellent skill set for resolving problems, improving customer satisfaction, and driving overall quality improvements.

WORK EXPERIENCE

Easy day – Future Retail Ltd.

Apr, 2016 to till date

Food Safety Manager

- Implementation of Third Party Food Safety Auditing for over 250 stores within Easyday Stores India operations.
- Food Safety Audits at Easyday private label production facilities, distribution partners and fresh food suppliers, utilizing a HACCP based audit.
- Recall management: Responsible for overseeing the execution of Withdrawal / Recalls across all markets.
- Pest Control: Ongoing follow up with district teams and facility maintenance for the follow up of any deficiencies identified by the pest control service provider.
- Regulatory compliance: Working directly with FSSAI and their inspectors to ensure proper execution of all regulatory requirements.
- Team Leadership: Developing Food Safety & Quality culture across all levels of management at store and market level as well as with the Merchandising and Logistics teams.

Bagrrys India Ltd.

Jan 2015 to Apr 2016

Quality Control Manager

- Defined Food Safety & Quality systems as per FSSC 22000, and its implementation.
- Assisting research and development team for new products and improvement in existing products.
- Defined and Implemented quality standards and procedures to minimize errors and maximize customer satisfaction.
- Provided observations, took measurements and performed tests at various stages according to quality control plan.

Bikanervala Foods Pvt. Ltd.

July, 2012 to Dec, 2014

Quality Control Manager

- Defining Food Safety & Quality systems as per SQF Edition 7 & ISO 22000, and its implementation.
- Collected and analyzed Raw & Packaging material samples to evaluate quality, providing feedback and interpretation to production management or staff.

- Performed compliance with all aspects of HACCP program and GMPs: sanitation, pest control, sampling, microbiological and chemical food safety, hygiene, product specification, in- house SOP's.
- Managing QC Laboratory as per the Good Laboratory Practices (ISO 17025).
- Collaborated R&D team during Trial and Test (TT) for new packaging and New Product Development.

Britannia Industries. Ltd.
Quality Assurance Officer

Oct, 2011 to July, 2012

- Established and oversaw company-wide Food Safety Management System (FSMS), maintaining compliance with ISO 22000 and enhancing internal outcomes.
- Audited Vendor's as per Vendor Quality Improvement Audits (VQI) to strengthen the vendor selection procedure.
- Managed Forward supply chain warehouses / distributors, Food Safety and Quality Audits.

ISS Integrated Facility Management Company
Sr. Executive Quality Assurance

Oct, 2009 to Sep, 2011

- Performed Food Safety and Quality Audits at client site, Analyzing noncompliance trend and helping to create action plan.
- Training SPOC - Internal and external (client) for Pest Control, HACCP and GMP.
- Analyzed Customer Satisfaction Index and Managing CRM.

Britannia Industries. Ltd.
Quality Assurance Officer - Grade III

Sep, 2006 to Oct, 2009

- Performed Line clearance activity after every changeovers, In-process checks during manufacturing and packaging of products
- Developed and implemented quality controls/ Statistical Process Control (SPCs) to ensure quality and regulatory requirements of products.
- Created Daily Quality Index for management to review product conformance.
- Worked as SPOC for Food Safety, GMP, HACCP & 5-S.

CERTIFICATION:

- **HACCP Certification**
- **FSPCA Preventive Control Qualified Individual for HUMAN FOOD**
- **FoSTaC (NLRP) Trainer & Assessor – Retail & Distribution**
- **Internal Auditor - Food Safety Management System (ISO 22000:2005)**
- **Internal auditor – HALAL India**

ACADEMICS

- **Master's in TQM (Total Quality Management) from University of Lucknow, Year 2004-06**
- **Diploma in Foreign Trade Management from GHS-IMR , Year 2003-04**
- **Bachelors of Science (Chemistry and Botany) from University of Kanpur, Year 2000-03**
- **Sr. Secondary Education– Science ,Year 2000**
- **Secondary Education , Year 1998**